241/184 (prev. 6646-114N3)

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re the Application of:

Group Art Unit: 2743

Ronald A. KATZ

Examiner: S. Woo

Serial No.: 09/313,120

Filed: May 17, 1999

TELEPHONE INTERFACE CALL

PROCESSING SYSTEM WITH

CALL SELECTIVITY

Commissioner for Patents and Trademarks Washington, D.C. 20231

PRELIMINARY AMENDMENT

Dear Sir:

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Preliminary to examination, please amend the application as indicated below.

IN THE CLAIMS:

Please amend claims 14, 19, 21, and 22 as indicated below.

(Amended) A telephone call processing system for receiving calls through a telephone communication facility from a multitude of terminals for processing in an interface format wherein callers are cued by voice signals supplied to said multitude of terminals and respond with digital signals, as by actuating push buttons at said multitude of terminals, said system having digital signals indicative of DNIS, said telephone call processing system comprising:

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means for selectively receiving calls from said multitude of terminals to establish telephone communication with a select subset of callers utilizing calling number identification signals automatically provided by the telephone communication facility, said interface format selected by said digital signals indicative of DNIS;

means for providing identification signals for said callers of said select subset;
means for individually cuing said callers of said select subset to provide digital
signals that are entered by the callers for processing to isolate a sub-subset of said callers;
and

means for storing identification signals for said callers of said sub-subset.

19. (Amended) A telephone call processing system for receiving calls through a telephone communication facility from a multitude of terminals for processing in an interface format wherein callers are cued by voice signals supplied to said multitude of terminals and respond with digital signals, as by actuating push buttons at said multitude of terminals, said telephone call processing system comprising:

means for receiving calls from said multitude of terminals and establishing telephone communication to select a subset of callers based upon online responses provided by said select subset of callers to questions, said means for receiving calls utilizing automatic number identification signals associated with a calling terminal automatically provided by the telephone communication facility;

means for providing identification signals [for] entered by said callers of said select subset; and

means for processing data relating to said callers of said select subset to isolate a sub-subset of said callers.

21. (Amended) A telephone call processing system for receiving calls through a telephone communication facility from a multitude of terminals for processing in an interface format wherein callers are cued by synthesized voice signals supplied to said multitude of terminals and respond with digital signals, as by actuating push buttons at said multitude of terminals, said telephone call processing system comprising:

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means for selectively receiving calls from said multitude of terminals to establish telephone communication with a select subset of callers, said means for selectively receiving calls comprising means for receiving calls in a plurality of call modes including a toll free calling mode and a caller charge calling mode;

means for providing identification signals [for] entered by said callers of said select subset;

means for individually cueing said callers of said select subset to prompt digital signals for processing to isolate a sub-subset of said callers; and

means for storing identification signals for said callers of said sub-subset.

(Amended) A telephone call processing system for receiving calls through a telephone communication facility from a multitude of terminals for processing in an interface format wherein callers are cued by synthesized voice signals supplied to said multitude of terminals and respond with digital signals, as by actuating push buttons at said multitude of terminals, said telephone call processing system comprising:

means for receiving calls from said multitude of terminals and establishing telephone communication to select a subset of callers based upon online responses provided by said select subset of callers to questions, said means for receiving calls comprising means for receiving calls in a plurality of call modes including an "800" toll free calling mode and a caller charge calling mode;

means for providing identification signals [for] entered by said callers of said select subset; and

means for processing data relating to said callers of said select subset to isolate a sub-subset of said callers.

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REMARKS

By this preliminary amendment, claims 17, 19, 21, and 22 are amended. Applicant respectfully submits that these claims are distinct from the prior art asserted by the Examiner in the prior application.

Applicant believes no fees are due at this time, however the Examiner is hereby authorized to charge any additional fees required by this paper to Deposit Account No. 50-1636.

Respectfully submitted,

Bv:

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NOTES:

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Please deliver immediately to Primary Examiner Stella Woo.

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